**One Business Day: FCC09-41**

**LSR Submit/FOC Receipt and Prospective Due Date/time Chart for Normal Business Week (no Holidays)**

Note: This chart does not reflect what happens when an Old Service Provider Company-Defined Holiday falls on Monday thru Fri. Anytime that happens, the activity that would have fallen on the holiday will happen the following Business Day.

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| --- | --- | --- |
| **Accurate/Complete LSR received**  | **FOC Due back by date/time**(See Footnote 1) | **Ready-through-Port****Day/time** (see Footnote 2) |
| Mon 8:00am through 8:59am  | Mon 12:00pm (noon) through 12:59pm | Tues 00:00:00 |
| Mon 9:00am through 9:59am | Mon 1:00pm through 1:59pm | Tues 00:00:00 |
| Mon 10:00am through 10:59am | Mon 2:00pm through 2:59pm | Tues 00:00:00 |
| Mon 11:00am through 11:59am | Mon 3:00pm through 3:59pm | Tues 00:00:00 |
| Mon 12:00pm (noon) through 12:59pm | Mon 4:00pm through 4:59pm | Tues 00:00:00 |
| Mon 1:00pm | Mon 5:00pm | Tues 00:00:00 |
| Mon 1:01pm through Tues 7:59am | Tues 12:00pm (noon) | Weds00:00:00 |
| Tues 8:00am through 8:59am  | Tues 12:00pm (noon) through 12:59pm | Weds00:00:00 |
| Tues 9:00am through 9:59am | Tues 1:00pm through 1:59pm | Weds00:00:00 |
| Tues 10:00am through 10:59am | Tues 2:00pm through 2:59pm | Weds00:00:00 |
| Tues 11:00am through 11:59am | Tues 3:00pm through 3:59pm | Weds00:00:00 |
| Tues 12:00pm (noon) through 12:59pm | Tues 4:00pm through 4:59pm | Weds00:00:00 |
| Tues 1:00pm | Tues 5:00pm | Weds 00:00:00 |
| Tues 1:01pm through Weds 7:59am | Weds 12:00pm (noon) | Thurs 00:00:00 |
| Weds 8:00am through 8:59am  | Weds 12:00pm (noon) through 12:59pm | Thurs 00:00:00 |
| Weds 9:00am through 9:59am | Weds 1:00pm through 1:59pm | Thurs 00:00:00 |
| Weds 10:00am through 10:59am | Weds 2:00pm through 2:59pm | Thurs 00:00:00 |
| Weds 11:00am through 11:59am | Weds 3:00pm through 3:59pm | Thurs 00:00:00 |
| Weds 12:00pm (noon) through 12:59pm | Weds 4:00pm through 4:59pm | Thurs 00:00:00 |
| Weds 1:00pm | Weds 5:00pm | Thurs 00:00:00 |
| Weds 1:01pm through Thurs 7:59am | Thurs 12:00pm (noon) | Fri 00:00:00 |
| Thurs 8:00am through 8:59am | Thurs 12:00pm (noon) through 12:59pm | Fri 00:00:00 |
| Thurs 9:00am through 9:59am | Thurs 1:00pm through 1:59pm | Fri 00:00:00 |
| Thurs 10:00am through 10:59am | Thurs 2:00pm through 2:59pm | Fri 00:00:00 |
| Thurs 11:00am through 11:59am | Thurs 3:00pm through 3:59pm | Fri 00:00:00 |
| Thurs 12:00pm (noon) through 12:59pm | Thurs 4:00pm through 4:59pm | Fri 00:00:00 |
| Thurs 1:00pm | Thurs 5:00pm | Fri 00:00:00 |
| Thurs 1:01pm through Fri 7:59am | Fri 12:00pm (noon) | Mon 00:00:00 |
| Fri 8:00am through 8:59am | Fri 12:00pm (noon) through 12:59pm | Mon 00:00:00 |
| Fri 9:00am through 9:59am | Fri 1:00pm through 1:59pm | Mon 00:00:00 |
| Fri 10:00am through 10:59am | Fri 2:00pm through 2:59pm | Mon 00:00:00 |
| Fri 11:00am through 11:59am | Fri 3:00pm through 3:59pm | Mon 00:00:00 |
| Fri 12:00pm (noon) through 12:59pm | Fri 4:00pm through 4:59pm | Mon 00:00:00 |
| Fri 1:00pm | Fri 5:00pm | Mon 00:00:00 |
| Fri 1:01pm through Mon 7:59am | Mon 12:00pm (noon) | Tues 00:00:00 |
|  **(go back to top of chart)** |  |  |

[Business Week Chart Footnote 1] The FOC interval is 4 business hours. However, for LSR’s arriving after the 1pm cutoff time, the LSR will be considered received at 8am the next Business Day. The Old Service Provider must respond to an LSR within 4 business hours, as indicated on the Business Week Chart, with either a FOC (complete and accurate LSR received) or a reject (incomplete and/or inaccurate LSR received).

[Business Week Chart Footnote 2] The port will be ready to activate on the Business Day and time indicated in this column. No provider is required to allow activation on a non-Business Day (Saturday, Sunday or Old Service Provider Company-Defined Holiday). However, a non-Business Day activation may be performed as long as **both** Service Providers agree and any Service Provider activating a port on a non-Business Day understands the porting out Service Provider may not have, and is not required to have, operational support available on days not defined as Business Days.  In agreeing to non-Business Day activations, the Old (porting out) Service Provider may require that the LSR/FOC and the New (porting in) Service Provider NPAC Create message be due-dated for the appropriate normal Business Day seen in Ready-to-Port column, in order to ensure that the end user's service is maintained.

[Business Week Chart Footnote 3] The following definition of Mandatory Business Days and Minimum Business Hours relate to the LSR/FOC exchange process and do not establish any mandatory staffing hours of a carrier. Minimum Business Hours are 8am to 5pm, Monday through Friday, excluding the Old Service Provider’s Company-Defined holidays, in the Predominant Time Zone of the NPAC Region for the end user’s telephone number.